

Hi %User%,

Great news for you!

***(We noticed that some of the active clients didn't receive the update we sent out yesterday and still facing the connectivity issues. We have resolved it on our end. So, we request you to kindly login to your client account and start using the updated links provided. Without any doubt you can start using the m3u, MAG portal links that you find in your client area. If you still have any issues then please create a support ticket right away!)***

***If you have already received this email yesterday and were unable to connect, please login to your account and download the updated links. Sorry for the inconvenience caused.***

After days of constant attacks on our servers and infrastructure, we as a team decided to do the unimaginable and migrated our entire server setup to this brand new hardware. We are very thankful to you for all your support and patience while we were working in the background and trying to restore the services. Yes, it was frustrating and disappointing for us too. Because we knew that loyal customers like yourself were left hanging in there without any service. To be honest, this is what kept us going!

Plus, there was this issue of the scam emails that you have received from imposters trying to steal customer login credentials. Their main aim was to steal the client logins and then attack our servers and cause disruptions. Please, DO NOT fall for such scams and DO NOT click or respond to such emails and correspondences. InsightIPTV and Insight Vision are our registered brands which are fully functional and active. Your data is intact and safe.

June 6th was our deadline for the new server and we overshot it by another 24 hours because we wanted to make sure that there will be no more disruptions for you. The service is fully stable and you will not see any disruptions or quality issues.

Now everything is stable and you can log in to your account and check it. We managed to pull in all the major channels from the UK, US, Canada, Germany, France, Spain, Netherlands and a few other countries. You might notice some foreign channels and VOD are missing. These will definitely be added in the next 24-48 hours. You will notice new content being added to your services every day.

As a token of gratitude for your patience, we have added a FREE 30 days extra to your active subscription. This will reflect within the next 48 hours on your invoices/billing.

Now that services have been restored - customer satisfaction our main concern. So, if you are still experiencing issues with connectivity then please don't hesitate to open a support ticket! Our staff will help you get started in minutes!

If you are looking for a specific bouquet/channel/provider let us know and we'll do our best to fulfil your needs! Any missing countries, channels, VOD from our old server setup will be restored during this weekend!

To access your UPDATED service credentials, please log in to your account!

Also, keep an eye on the announcements section for news on the daily content updates.

Memar, we appreciate your trust and patience!

Regards,

Insight IPTV  
Insight Vision